



COMMISSIONING OF THE

Kenyatta University Teaching, Referral & Research Hospital (KUTRRH)

LAYING OF THE FOUNDATION STONE FOR THE

Integrated Molecular Imaging Centre (IMIC) & The Hospitality Centre



WHO WE ARE

enyatta University Teaching, Referral & Research Hospital (KUTRRH) is a leading national facility with a 650-bed capacity and equipped with state-of-art medical amenities. We are located on a 100-acre piece of land on the North-Western part of Kenyatta University. The main entrance is on the Northern Bypass road.

Our Mission

To be a premier national referral hospital renowned for clinical excellence, medical training and research, that enhances the quality of lives for Kenyans and the regional citizens.

Our Vision

To enhance the quality of lives through the provision of Quality Patient-Centred Care and evidence-based health care, training, innovation, and use of state of the art technology.

Core Values

- Work Ethics and Integrity
- Efficiency and Teamwork
- Care and Compassion Accountability
- Respect Equity

Kenya is increasingly experiencing massive demand for health services, resulting from the growing population and emerging and re-emerging diseases. Consequently, there is congestion in public health facilities and a shortage of essential medical personnel.

The current doctor/patient ratio in Kenya is 1:6,355, which is far below the WHO recommended ratio of

1:1,000. There is also a shortage of specialised medical personnel.

Therefore, KUTRRH aims to:

- Provide adequate and quality health care for all, including highly specialised
- Train health care professionals for the local and regional market; facilitated by state of the art technologies, such as teleconferencing.
- Reduce the outward flow of medical professionals and attract inbound medical tourism from countries within

Eastern Africa and beyond.

- Address the current health challenges, including non-communicable diseases such as cancer, kidney disease, among others.
- Carry out medical/scientific research to come up with innovative ways to address health issues in the country and region.

Background

The Kenyatta University Teaching, Referral & Research Hospital project was conceptualised in 2008. The Government of Kenya, through various line ministries, supported the idea developed by Kenyatta University Management led by the then Vice-Chancellor, Prof Olive Mugenda. The idea came to fruition with the signing of an MoU on April 21, 2011, between the Chinese and Kenyan governments.

The signing was witnessed by the then President H.E. Mwai Kibaki, at State House, Nairobi. The Minister of Finance at the time, and currently the President of the Republic

of Kenya, H.E. Uhuru Kenyatta, signed the MoU on behalf of the Government of Kenya and Mr Li Changchun, a member of the Standing Committee of the Communist Party of China, did so on behalf of the People's Republic of China.

A concessional loan worth RMB Yuan 744,560,000 (Ksh9 billion) was agreed upon and funded by the Export and Import Bank of China (EXIM Bank) towards "Preparation, Design, Development of Hospital Infrastructure, Equipment, Personnel and Capacity Building".

To facilitate operationalisation, KUTRRH was made a State Corporation through the Legal Order No. 4 of January 2019. A Board of Directors was appointed in April 2019 under the leadership of Prof Olive Mugenda. The Board has worked tirelessly to ensure that the Hospital is operational. Today, we witness the fruits of that hard work.

BOARD MEMBERS



CHAIRPERSON



Ag. CEO



Prof. Paul Wainaina, Ph.D.



DG. MINISTRY OF HEALTH



NATIONAL TREASURY



REP. KENYATTA UNIVERSITY COUNCIL



ALTERNATE ATTONEY

GENERAL



AG. DEAN KU SCH OF

MEDICINE





Mr. Kithinji Kiragu, OGW, MBS, *MEMBER*



Dr. Alfred Karagu ALTERNATE, PS - HEALTH

Celebrating a significant milestone in Kenya's health sector



Hon. Mutahi Kagwe, EGH Cabinet Secretary, Ministry of Health

MESSAGE FROM THE CABINET SECRETARY

Today, we celebrate a remarkable contribution towards the Universal Health Coverage that His Excellency President Uhuru Kenyatta declared to be a national priority as part of his Big Four Agenda. The opening of Kenyatta University Teaching, Referral and Research Hospital (KUTRRH) marks a significant milestone within the health sector, not only in Kenya, but also in the region.

The Ministry of Health, under the guidance of the National Government, has deliberately responded to the need for increased access to health care, while at the same time ensuring delivery of high-quality services at affordable rates.

The Ministry of Health is operationalising the

Kenya Health Sector Referral Strategy to ensure that our referral hospitals are used for that purpose only, like it is happening at KUTRRH. The Ministry is educating Kenyans on the referral system because many patients have been known to go straight to referral hospitals, which they perceive to offer better services. Therefore, the Ministry has embarked on improving the quality of services at primary care levels. Effective primary care will increase access to services and reduce the burden on referrals hospitals. Referral hospitals should be reserved for cases that require highly specialised care and emergency situations.

The Ministry of Health will support KUTRRH in establishing high quality hospital management system, which will improve the hospital's processes and systems.

Globally, there are concerted efforts to transform access, care delivery, patient experiences, and health outcomes through electronic health (eHealth). In this respect, the Ministry of Health has recognised and prioritised the need to develop and operationalise a comprehensive National eHealth Policy that clearly outlines the strategic direction on the use of ICT in the health sector. It is foreseen that the National and County Governments will benefit from this policy, since it will guide them as they plan and budget for healthcare services at all levels of care.

The Ministry of Health is committed to supporting KUTRRH to provide optimal services. We look forward to Kenyans enjoying quality patient-centred care at the facility. The ministry is also committed to ensuring that the molecular imaging centre is a success story in Kenya.



A grand vision has been achieved



Most patients

in Kenya and

countries are

stage 3 and 4

capacity for

cancers due to

early detection.

lack of diagnostic

diagnosed with

most developing

MESSAGE FROM THE CHAIR

feel a great sense of accomplishment. It is a great day for Kenya to see the Kenyatta University Teaching, Referral and Research Hospital (KUTRRH) being officially opened today by HE The President of the Republic of Kenya.

It has been a journey from conception of the idea in 2007, securing Government funding in 2011, overseeing the construction of the hospital from 2013 to 2016, and operationalising it in 2019. This is a dream come true for me as the vision carrier and colleagues whom I worked with at Kenyatta University, who believed in the idea.

As envisioned, the hospital is a 650-bed facility, which includes a 76-bed Cancer (oncology) Centre, Renal Unit, cardiology, physiotherapy and many other specialisations.

KUTRRH is the first research hospital

where state of the art study will be undertaken to support evidence-based approach to treatment. However, the most exciting aspect of the hospital is the setting up of the Integrated Molecular Imaging Centre (IMIC), which will have advanced machines for early diagnosis of cancer. These machines are not available locally in any public institution in Kenya and the region, and will therefore go a long way in helping Kenyans who would otherwise be expected to travel abroad to access the services.

One critical machine that is being put up in the centre is the Cyclotron – the machine that manufactures consumables called FDGs or isotopes that are used in the PET SCAN machines. The Cyclotron will produce enough consumables for the two PET SCAN machines being purchased and others that may be available in the future in public and private hospitals in Kenya and the region.

H.E The President has been very instrumental in this project from its inception when he allowed its funding as the Minister in charge of finance then. He has continued to support this worthy initiative in his effort to deal with the cancer problem in the country.

The hospital Board is very keen on partnerships in our quest for excellence. We will today sign an MoU with the University of Manchester and Christie Hospital, to enable joint training, research, and exchange programmes.

We will also sign an MoU with Gatundu Level 5 hospital for a partnership which will see KUTRRH support the hospital in training, infrastructure and delivery of quality services. We are keen to start many other partnerships with local and international institutions.

The Research and Medical Training Collaboration will be with Kenyatta

University and other institutions that offer medical training. Already, collaborative research related to the Covid-19 pandemic has started.

I thank all those colleagues who believed and continue to believe in the vision to make this hospital a world-class centre of excellence in the region and beyond.

The former ministers of health, mainly Prof Sam Ongeri, Prof Anyang Nyong'o, Hon Charity Ngilu and Hon Beth Mugo, and Cabinet Secretaries James Macharia and Sicily Kariuki, were all instrumental in the success of the project. I thank them for their contribution.

I thank his Excellency The President for his continued support of the hospital since inception and his determination to see Kenyans access high level diagnosis and treatment of cancer and other ailments.

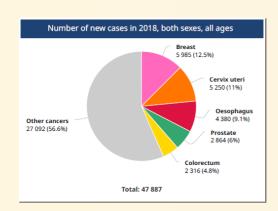
Upcoming Integrated Molecular Imaging Centre

The Cancer Burden in Kenya

According to Globocan data of 2018, cancer ranks third as a cause of death after infectious diseases and cardiovascular ailments in Kenya.

There were about 47,887 new cancer cases and 32,987 cancer deaths in the country in 2018. Most patients in Kenya and developing countries are diagnosed with stage 3 and 4 cancers due to lack of diagnostic capacity for early detection. This is unlike in developed countries, where cancer is diagnosed early and therefore survival rates are high.

The Globocan 2018 data further shows that only three (3) out of every ten (10) Kenyans diagnosed with cancer survive the disease, compared to eight (8) out of every ten (10) in developed countries of Europe and America. The only explanation for this is accessibility to early detection and quality and appropriate management of detected cancers



Source: Globocan 2018

The cost of treatment of cancer to the economy is also overwhelming. Kenyans spend over Ksh8 billion annually seeking cancer treatments in India, South Africa and other foreign countries. For this reason, there is a growing interest from private healthcare providers as well as by the government and public sector institutions in this field, and hence the number of patients receiving quality care is expected to increase over the next five years.

To address this growth, improved access to diagnostics and radiotherapy capabilities are needed.

Kenya has extremely low levels of PET/CT and SPECT/CT penetration and less than 20 radio therapy equipment. This, coupled with limited availability of Oncologist/

specialist, is restricting access to cancer care for a majority of the patients, forcing those who can afford, to seek treatment outside the country.

The Comprehensive Cancer Centre at KUTRRH

The Cancer Centre at Kenyatta University Teaching Referral and Research Hospital is a world-class state of the art facility offering patient-centred and evidence-based oncology services. Since its operationalisation in October 2019, more than 3,000 patients have been attended to at the 76-bed centre, with an average of 20 patients receiving chemotherapy daily and another 60 on radiotherapy, also daily.

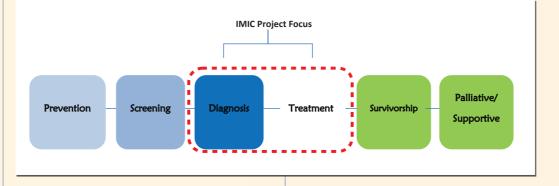
consumables (radio-isotopes) that are used to prepare the dosage that is injected to the patient for early diagnosis of cancer through the PET/CT machine. The radio isotopes are also used to monitor remission or progression of the disease on the patients.

b) Radio-pharmacy system

This is the system which is used for preparation of the radio isotopes to make them ready for patient administration in terms of dosage and safety.

c) A PET/CT Scanner

This is a very critical imaging machine designed to image patients injected with radio isotopes (FDGs) for diagnosis and



To increase the capacity of the hospital to offer a fully comprehensive continuum of cancer care, from Prevention to Screening, Diagnosis, Treatment, Survivorship and Palliative Care, the hospital intends to build and equip an ultra-modern and the first ever Public Comprehensive Cancer Centre for not only Kenya but the region, through the establishment of an Integrated Molecular Imaging Centre (IMIC).

The Integrated Molecular Imaging Centre (IMIC) Project

An Integrated Molecular Imaging Centre (IMIC) is a unique facility for early diagnosis and monitoring of treatment of cancer. Today, patients are being diagnosed with stage 3 and 4 cancers due to lack of diagnostic capacity for early detection. This is unlike in developed countries where cancer is diagnosed early and therefore survival rates are as high 80 percent and above, compared to less than 30 percent in Kenya and Africa.

The Components of the IMIC Project

a) Cyclotron

This is the machine that produces the

monitoring the treatment of cancer.

d) SPECT/CT Scanner

This is a machine that is used to create high definition 3D images used for diagnosis and monitoring of disorders such as cancer, heart, brain and bones after patients have been injected with radio isotopes.

None of these machines exist in Kenya today in the **PUBLIC SECTOR**. The machines are also not available in EAST AND CENTRAL AFRICA REGION.

The Cyclotron machine that KUTRRH is planning to install is capable of supplying FDGs to over 10 PET/CTs machines, each serving at least 15 patients per day. This means that other hospitals will not require to invest in the capital intensive Radio pharmacy lab and Cyclotrons as KUTRRH's Molecular Imaging Centre will guarantee unlimited supply of consumables (radionuclides) for PET/CT machines that any hospital, (public or private) will invest in, including provision of training and support for the required personnel to run the PECT/CT centre.

e) IMIC Training Centre

The Molecular Imaging Centre will also have a training centre to build capacity for other cancer centres in the country and the region.

The project is expected to be completed by the third quarter of the 2020/21 Financial Year.

KEY IMIC EQUIPMENT





PET/CT







256 Slice CT SCanner

Inclusion of a Hospitality Centre

The Kenyatta University Teaching, Referral and Research Hospital (KUTRRH) board and management included in the project, a Hospitality Centre to offer accommodation to patients and their accompanying family members. The facility is for the patients who are required to come daily but do not need to be admitted in the hospital.

The centre is based on recognition of the agony faced by outof-town patients and family members trying to get decent accommodation while seeking medical services.

This is especially necessary to increase inbound medical tourism and enhance service provision for Kenyans coming from far flung counties. This component is important because accommodation during treatment has been found to be a major barrier to access to health.

The accommodation being proposed is in the form of studio or self-contained rooms where a patient and a member of the family can sleep as they access treatment as outpatients, which is often the case for cancer patients.

The hospitality centre will have the following:

- i. Single and double rooms
- ii. Restaurant and lounge
- iii. Kitchen and supporting facilities housekeeping).
- iv. Gym
- v. VIP occupancy one bedroom units, each with own lounge
- vi. Outpatient and family members can choose to cook or eat from the restaurant when using our hospitality centre.





Services and Clinics at KUTRRH

ACCIDENT AND EMERGENCY

Kenyatta University Teaching, Referral and Research Hospital opened its door to the first patient on October 28, 2019. Ten months down the line, the hospital continues to offer Accident and Emergency referral care to trauma patients from crush injuries and conditions presenting with life-threatening

Timely emergency care is delivered by trained teams comprising nurses and doctors. Trauma care is supported by state of the art theatre and radiology facilities located near the acute emergency room.





Accident Emergency and equiped theatre

CANCER TREATMENT

The opening of **Oncology Services** at KUTRRH has decreased mortality outcomes for a majority of patients who were in the waiting lists for various oncology treatment centres as the country continues to grapple with the high burden of cancer illnesses.

Facilities such as Kenyatta National Hospital remains stretched to the public. At KUTRRH Clinical Oncology, excellence is achieved by highly specialised multidisciplinary team who conduct special board meetings for each unique set of patients. Oncology treatment can either be palliative, chemotherapy, radiotherapy, or combined.



Linear Accelerator Machine for Radiotherapy cancer treatment

The Kenya Renal Association estimates that 4 million Kenyans are suffering from kidney disease, and that by the year 2030, the number will have reached 4.8 million.

RENAL SERVICES

The KUTRRH 20-bed Renal Dialysis Unit offers dialysis for patients with kidney failures. This treatment modality is temporary. The focus in future is to excel in performance of Kidney transplants as the gold treatment for kidney failure.



CRITICAL CARE

Critical Care Services for non Covid-19 patients is done in the 10-bed High Dependency Unit.



With the advent of Covid-19 pandemic, the hospital was gazetted officially as an Isolation and Treatment Centre. This has seen it support the care for 1,717 confirmed patients with good outcomes since the

admission of the first patient in March, 2020.

The hospital received accreditation for Covid-19 testing. The facility offers critical care services to Covid-19 patients in the 24-bed capacity unit. This capacity was boosted by additional 60-bed ICU and HDU recently inaugurated by the Cabinet Secretary for Health, Hon. Mutahi Kagwe.



Official Opening of ICU/HDU Infectious Disease Unit

OTHER ONCOMING SERVICES

As part of the hospital mandate in achieving the goal of Universal Health Coverage, the hospital is looking at transition to post covid by opening other additional referral services including specialized outpatient clinics. These include: Surgical Outpatient Clinics, Oncology special clinics, Medical Outpatient Clinics. Comprehensive Care Clinics (CCC), Obstetrics and Gynaecology, Paediatrics and Child Health, Dental services, Ophthalmology, Cardiology, ENT services, Executive VIP clinics, Trauma & Orthopedics, and all specialists' clinics. Services will be provided by highly specialized consultants.



Hospital Inpatient Wards- Rear View

Of importance, the hospital is and will continue to provide care to other Isolation patients ensuring the measures of patient safety and infection prevention is adhered to. We wish to inform our esteemed patients and visitors that the hospital guarantees all measures to prevent the spread of Covid-19 while providing care to the covid and other non covid patients. All these services will be supported by various departments such as rehabilitative unit, pharmacy, laboratories, nutrition & dietetics and radiology- MRI, CT Scan.

Training, Research and **Innovation Directorate**

RESEARCH AND INNOVATION

The Research and Innovation Department is charged with the responsibility of facilitating research and medical innovation interventions at KUTRRH.

The department is tasked with the following mandates:

- a) To clearly set out the role of the Hospital in the generation of medical and health innovation systems.
- b) To clearly fulfil the research agenda in patient-centred evidence-based research.
- To create a network of partners and collaborators to conduct research with.
- To have a resource mobilisation framework that will facilitate the incubation of innovative ideas and conduct research.

KUTRRH, like other research hospitals across the globe, disembarked on research that would inform treatment of emerging diseases, both infectious and non-communicable, in line with the Mission to provide "patient-centred and evidencebased health care, training, and innovation" to enhance the quality of life of Kenyans and citizens in the region.



The KUTRRH Medical Innovation and Entrepreneurship Centre housed at the Training Research and Innovation Complex is the first in Kenya and specifically in a Government hospital set-up.

The KUTRRH research agenda

- Encourage a research culture within the hospital
- Develop state of the art research infrastructure • Promote ethical standards within the hospital
- Mobilise resource for cutting-edge research
- Promoting research uptake.

TRAINING AND CAPACITY BUILDING

KUTRRH has established the Division of Training and Capacity

Building that coordinates the continuous professional development for all staff members and provide for the staff training needs to seal skills gap. This promotes efficient and effective service delivery.

Continuous learning and training of staff is a way of ensuring that the best health-care services are availed to Kenyans. It also ensures that the staff are at par with the dynamic disease patterns and advancements in technology.

We have partnered with various professionals and leading institutions for training purposes to ensure that we are responsive to the emerging health challenges. The Division also runs a variety of short courses for healthcare providers. These are open to persons in public hospitals, private hospitals, institutions and any interested individuals or groups.

The Training and Capacity Building Division shall also operationalise the Institute of Specialised Nursing, which is

> scheduled to open its doors to the public in January 2021.

> Some of the key programmes that shall be on offer include, Specialised Nursing in Oncology and Specialised Nursing in Critical Care. The other programmes that shall follow include Specialized Nursing Accident and Emergency and Renal Nursing,

> The Division further coordinates facilitates the attachment and internship of Nursing, Medical Undergraduate and residency Programmes for students from various

local institutions and internationally collaborating partners.

This programme is aimed at equipping our trainees with scientific skills and knowledge in health, that will strengthen their patient care and give them a leadership niche above other others in the country and the region.

The division also aims to offer platforms to bring together innovators, healthcare providers, start-ups, vendors, and potential investors to uncover new learnings, support new technologies and shift the health concept through interactive experience, events, and networking opportunities.

Kenyatta Memorial **Funeral Home**

t Kenyatta Memorial Funeral Home, we provide an Aunparalleled funeral service experience in our modern, elegantly appointed, state of the art facility to families when they call upon us during their time of need.

The facility is designed with user experience in mind to facilitate privacy and comfort.

OUR SERVICES

- Mortuary Services
- Coffin Sales
- **Repatriation Services**
- Free counselling services and first aid provided by St. John Ambulance during dispatch
- Provision of free prayer chapels for clients
- Affordable variety of beverages at the coffee shop.

OUR FACILITIES

- Three large, comfortable chapels on site with public address equipment provided free to all our clients
- Exquisite waiting rooms
- VIP waiting rooms
- Cold rooms A learning centre
- State of art autopsy/ embalming facilities
- Offices, conference rooms
- Large and well-lit parking lots
- Well stocked coffin showrooms
- Well stocked, clean and maintained coffee shop
- Neat umbrella shades for guest to have a rest.



KUTRRH Partnerships and Collaborations

Kenyatta University Teaching, Referral and Research Hospital (KUTRRH) has partnered with The University of Manchester and The Christie NHS Foundation Trust United Kingdom (UK). This collaboration is a result of the Kenyan-UK Strategic Partnership, arising from an agreement reached between the President of the Republic of Kenya and the Prime Minister of the United Kingdom. The agreement was signed on January 21, 2020.

After the President's visit to the UK, discussions were held between the Ministry of Health in Kenya and the three collaborating institutions, where they agreed to partner in the area of health.

Prof Graham M. Lord, Vice-President and Dean of Faculty of Biology, Medicine and Health, The University of Manchester and Prof Keith Brennan, Associate Dean for Internationalisation, Faculty of Biology, Medicine and Health at the same university, as well as Prof Christopher Harrison, Chief Medical Officer of The Christie NHS Foundation Trust UK, were hosted by Prof Olive M. Mugenda, the Chairperson of the Board of Directors, KUTRRH, on March 5 and 6, 2020.

During the visit, the three parties finalised the terms of engagement. The agreed areas of the collaboration are:

- Capacity building for human resources for health through short-term and embedded in-service training.
- Technical support in areas of oncology and investigative radiology with prioritisation of the Integrated Molecular Imaging Centre (IMIC).
- Strengthening clinical services to support KUTRRH vision of delivering quality patient centered care.
- Development of telemedicine as a tool to widen access to specialised cancer care within Kenya and for training within the network.

- Engagement in collaborative research in areas of common interest.
- Developing pedagogy and curricula related to selected short courses and other healthcare courses.
- Supporting the innovation hub at KU-TRRH. The two partners will support the development of an internationally accredited comprehensive cancer centre at KUTRRH, which will be the lead centre of a network of cancer care centers in Ken-

The partnership with the two organisations in UK will enhance the capability of KUTRRH

- Support universal access to cancer care across the country.
- Improve mortality and survival from cancer in Kenva.
- Avoid the need for Kenyans to travel outside for cancer care.
- Establish Kenya as a regional leader for East Africa in cancer diagnosis and treatment.

During this period of Covid-19 pandemic, KUTRRH has received support from various organisations, whose collaborations and future partnerships will continue to bear fruit. These institutions are:

- ISUZU East Africa (2 buses)
- ABSA (20,000 PPEs)

flowers).

- Equity Bank (30,000 PPEs)
- Insurance Regulatory Authority (cash and equipment - Brachytherapy Machine)
- Coca Cola (water dispensers and bottles)
- Nestle (hospital coffee dispensers, coffee and disposable cups)
- PEFA Kiwanja Church and Compassion
- International (Tree Seedlings) Rotary Club of Thika Road (PPEs and

Human Resource Management and Development

In line with the government's effort to provide healthcare for the public, Kenyatta University Teaching, Referral and Research Hospital (KUTRRH) Board of Directors recognises the need to put emphasis on the provision of requisite support for Human Resources for Health (HRH). In this regard, the Board appreciates and applies all legislation, regulations and guidelines that define conditions of employment, work standards, and development of the health workforce as guided by the Ministry of Health.

Since opening of KUTRRH in 2019, the Board of Directors has competitively recruited a team of highly skilled, dedicated and committed staff to meet the healthcare needs of a Level 6 referral hospital, and adopted a competitive remunerative structure commensurate with the staff skills and competency requirements.

With the operationalisation of the hospital's key specialised departments, including Oncology, Renal. Orthopaedics/Trauma and Accident and Emergency units, requisite medical specialists have been hired. These have been hired alongside other staff to support clinical departments like the Laboratories, Radiology, ICU, Pharmacy and the Funeral Home. The operationalisation of the above departments has also meant that adequate staffing has been provided for all administrative departments.

The Human Resource Management and Development (HRM&D) department has the mandate to assure the hospital of an adequate, timely and constant supply of skilled employees. The &D department has ensured that staff have been inducted into a culture of patient centred healthcare offered with compassion, dedication and hard work, and provided in a timely and efficient manner.

We recognise that human resources are the most important assets in an organisation and their tactful management is the key to its success.

On the onset, HRM&D is concerned about integration of all staff at KUTRRH. This is enhanced by getting all the members of the organisation to work together with a sense of common purpose.

The KUTRRH fraternity has ably demonstrated

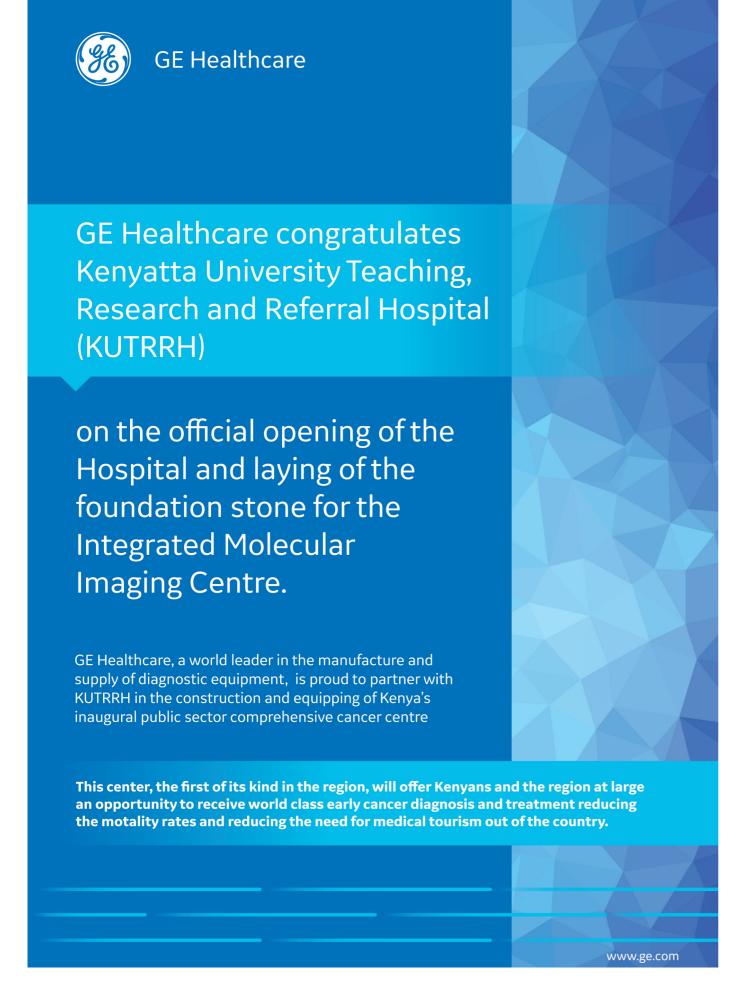
their unity of purpose in patient centred health care. Important to mention is the united front that the staff have demonstrated in healthcare provision for Covid-2019 patients of different nationalities since March 2020 when KUTRRH was declared a Covid-19 treatment centre. We salute our frontline soldiers in this battle and appreciate their self-sacrifice.

The human resource management and development department has put in place measures to enhance the quality of work and life through various welfare schemes, promotion policies, effective communication systems, incentive plans and effective supervision.

We have enhanced the dignity of health care service through worker's participation in management and providing them an appropriate role in the process of organisational growth. We offer an environment in which creative employees can flourish and show their creativity and prowess. These strategies are aimed at achieving job satisfaction and personal and career development.

In tandem with the Government's policy to enhance use of ICT for efficiency in public service delivery and emerging technology trends, KUTRRH has automated several processes that pertain to HRM&D, within the Hospital Management Information System. Such areas include biometric staff check-in system, payroll administration, leave management, among others.

We commit to continuously carry out periodic human resource management audit with the aim of improving processes and forecasting future needs and priorities for KUTRRH staff needs. This, among other performance improvement strategies, will definitely help to increase good outcomes in our commitment to provide Patient-Centred Healthcare.





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